KINGFISHER MEDWAY TRUST

2025 Trip Booking Form

Please **enter date**(s) required, **tick** whether morning, afternoon or full-day trip required and **tick** payment method.

	DATE	Morning 10:15-14:15 £80	Afternoon 14:30-16:30 £50	Full-Day 10:00-16:00 £130
1		◯	◯	◯
2		◯	◯	◯
3		◯	◯	◯
4		◯	◯	◯

BACs payment ◯ Cheque enclosed ◯ 2024 Credit b/f ◯ **Please tick option**

Group Name			
Contact Name		**Position**	
Address of Group			
Telephone		**Our of hours / emergency tel no:**	
Email			
Signed	I have read and agree with the Term & Conditions as stated on this form.		

PLEASE RETURN THIS FORM TO: Jane Rogers at enquiries@kingfishermedwaytrust.org.uk or by post (if sending cheque) to Cockle Oast, Hartlake Road, Golden Green, Kent TN11 0BL. Thank you.

Once your Booking Form and payment has been received a formal Booking Confirmation will be issued.

TERMS & CONDITIONS

Our responsibility to you as passengers is to provide your User Group with a boat trip which is operated safely. We will take all reasonable care, recognising that our Passengers may be physically and/or mentally disadvantaged. The prime responsibility of the Skipper and Crew Members is the safe operation of the boat and the safety and comfort of the Passengers whilst on the boat. The Skipper will advise all Carers and Passengers assisting at locks; normally one Carer to accompany each Passenger.

The User Groups responsibilities. Provide an adequate number of Carers appropriate to the circumstances of the Passengers. The Carers will ensure that the behaviour of the Passengers does not endanger themselves or the boat. Carers have prime responsibility for First Aid. When assisting at locks the Passengers are the responsibility of the Carers, they will be advised to wear life jackets and must follow instructions from Crew Members.

The Skipper has overall authority for the duration of the trip.

Passengers in wheelchairs. Kingfisher is fitted with a lift providing Passengers in wheelchairs safe and comfortable access to the boat. The lift is also used to assist passengers on and off the boat. (Lift base dimensions: length 120cm, width 82.5cm, weight tolerance 300kg)
Please note that we can only accommodate 3 normal wheelchairs at a time on the boat. Due to the weight of electric wheelchairs these can only be taken by prior arrangement when making your booking.

Children under the age of 10 are not normally allowed on board but a special arrangement may be possible. Please discuss this when booking.
Dogs are not allowed unless they are Guide, Hearing or Medical dogs.

Cancellations (1) If you cancel more than 4 weeks in advance of your booking you will receive a refund, or you can carry forward the booking to next season. (2) If you cancel within 1 to 4 weeks of your booking you will receive a refund if we are able to replace the booking. (3) If you cancel within 1 week of your booking no refund will be available. On rare occasions, extreme weather conditions necessitate us cancelling a trip. Should this happen, we will inform you as soon as possible and if you have already paid your fee will be refunded.

PRIVACY STATEMENT: We take your privacy seriously and only use your contact data for the administration of the Trust. Data is not passed on for use by third parties whether or not connected with Kingfisher Medway Trust.