

## KINGFISHER MEDWAY TRUST 2026 Trip Booking Form

Please **enter date(s)** required, **tick** whether morning, afternoon or full-day trip required and **tick** payment method below where highlighted.

	DATE	Morning 10:15-14:15 £80	Afternoon 14:30-16:30 £50	Full-Day 10:00-16:00 £130
1				
2				
3				
4				

BACs payment

Cheque enclosed

2025 credit brought forward

Group Name			
Contact Name		Position	
Address of Group			
Telephone		Our of hours / emergency tel no:	
Email			
Signed	I have read and agree with the Term & Conditions as stated overleaf on this form.		

PLEASE RETURN THIS FORM TO: Jane Rogers at [enquiries@kingfishermedwaytrust.org.uk](mailto:enquiries@kingfishermedwaytrust.org.uk) or by post (if sending cheque) to Cockle Oast, Hartlake Road, Golden Green, Kent TN11 0BL. Thank you.

Once your Booking Form and payment has been received a formal Booking Confirmation will be issued.

**PLEASE SEE OVERLEAF FOR  
TERMS AND CONDITIONS AND CANCELLATION POLICY**

## **KINGFISHER MEDWAY TRUST TERMS & CONDITIONS**

### **TERMS AND CONDITIONS**

Our responsibility to you as passengers is to provide your User Group with a boat trip which is operated safely.

We will take all reasonable care, recognising that our passengers may be physically and/or mentally disadvantaged.

The prime responsibility of the Skipper and Crew Members is the safe operation of the boat and the safety and comfort of the passengers whilst on the boat.

The Skipper will advise all Carers on passengers assisting at locks; normally one Carer to accompany each passenger. When assisting at locks the Passengers remain the responsibility of the Carers, they will be required to wear life jackets and must follow instructions from Crew Members.

The User Groups responsibilities to Kingfisher and her Crew include providing an adequate number of Carers appropriate to the circumstances of the passengers. The Carers will ensure that the behaviour of the passengers does not endanger themselves, the crew or the boat. First aid, if required to be the responsibility of the Carers.

The Carers are responsible for the passengers at all times.

The Skipper has overall authority for the duration of the trip.

Passengers using wheelchairs. Kingfisher is fitted with a lift suitable for providing wheelchair users safe and comfortable access to the boat.

Please note that we can only accommodate 3 manual wheelchairs at any one time on the boat. Due to the weight of electric wheelchairs these can only be taken by prior arrangement when making your booking.

**Children** under the age of 10 are not normally allowed on board but a special arrangement may be possible. Please discuss this when booking.

**Dogs** are not allowed unless they are Guide, Hearing or Medical dogs.

### **CANCELLATION POLICY**

1. If you cancel more than 4 weeks in advance of your booking you will receive a refund, or you can carry forward the booking fee to next season.
2. If you cancel within 1 to 4 weeks of your booking you will receive a refund if we are able to replace the booking.
3. If you cancel within 1 week of your booking no refund will be available. On rare occasions, extreme weather conditions necessitate us cancelling a trip. Should this happen, we will inform you as soon as possible and if you have already paid your fee will be refunded.

**PRIVACY STATEMENT:** We take your privacy seriously and only use your contact data for the administration of the Trust. Data is not passed on for use by third parties whether or not connected with Kingfisher Medway Trust.